



eligibility for financial assistance when patient or guarantor is unable to provide the required documentation to complete the financial assistance application.

- I. **Third Party Liability:** The legal obligation of third parties to pay for part or all of the expenditures for medically necessary services provided to a patient.
- J. **Underinsured:** Insured patients whose out-of-pocket medical costs exceed 25% of their annual family income.
- K. **Uninsured:** Patients with no insurance or third-party assistance to help satisfy their financial liability to healthcare providers.

**PROCEDURE:**

- I. **Financial Assistance Criteria.** To be considered for financial assistance, the patient or their guarantor must cooperate by providing the information and documentation necessary to apply for other existing government programs including but not limited to Medicare, Affordable Care Act, Medicaid, Disability, and county programs that may be available for the healthcare services provided. The patient must comply and follow through with all requirements of said programs or Financial Assistance will not be granted.

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PartPay 5	86
Part Pay 6	100

**Family Unit:** An individual, his/her spouse, birth child(ren), adopted child(ren) to include the unborn child who reside together at the same place of residence. The child(ren) must be age



- D.** Consideration for financial assistance will occur once the patient/guarantor supplies a completed financial assistance application. If the application is incomplete, the additional information required must be supplied prior to being deemed complete. The patient/guarantor shall be notified within 14 days of receipt of an incomplete application.

UF Health Jacksonville may qualify applicants for financial assistance via the use of a signed minimal attestation statement along with a third party scoring tool or in catastrophic circumstances where the patient/guarantor can support that a financial hardship exists.

- E.** Income will be determined based on the application and/or supporting documentation. Unemployed individuals will be considered to have no income unless they are receiving unemployment or some other type of assistance. Supporting documentation will include:
- x Income from wages
  - x Income from self-employment
  - x Alimony
  - x Child Support

x



#### **IV. Measures to Widely Publicize Availability of Financial Assistance**

UF Health Jacksonville makes this policy, application form, and plain language summary of this policy widely available on its website in English and Spanish, and implements additional measures to widely publicize the availability of financial assistance in communities served, including the following:

- A. Conspicuous plain language signage informing the public of this policy, and how to access