Remote Desktop on MacOS for Employees to Work Offsite
UF Health Jacksonville Guidelines

Important Message

These instructions should only be followed after installing and connecting with UF Health Jacksonville's GlobalProtect VPN 8 ( )-11n2w(ng)-8.3a1 ((')n8 ( )-11. (l)]TJ Jn0i/ 063 -1.217 -9.9 (k) .217 Td-9.9

x Either search within the App Store for "Microsoft remote Desktop" or click on this link from your Mac: https://apps.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12

x Once you download the Remote Desktop application, run it once to clear the alerts that are displayed after the application is first installed.

1. Click Not Now.

2. Click Continue.

3. Click OK to allow access to camera.

4. Click OK to allow access to microphone.

Connect to a work PC using Remote Desktop (MacOS)

1. Start Microsoft Remote Desktop.

2. Click on Add PC to create your RDP Connection.